



CANCELLATION POLICY

Hotel Stay (1 – 14 nights)

Your hotel stay may range from 1 to 14 nights.

Cancellations made 5 days or more before arrival:

Free cancellation; you receive a full refund.

Cancellations made 5 days or less before arrival:

All nights paid at booking are non-refundable.

Email family@hoteljansen.nl if you need to cancel your reservation.

Extended Stay (14 nights – 6 months)

Your extended stay may range from 14 nights to 6 months.

Cancellations 21 days or more before arrival:

A €300,00 cancellation fee applies.

Cancellations 21 days or less before arrival:

A 14 night cancellation fee applies.

Cancellations after check-in:

We require a notice period of 14 nights. You will be charged up to 14 nights as a cancellation fee, depending on how many nights remain in your reservation.

Email family@hoteljansen.nl if you need to cancel your reservation.

Q & A

1. Booked through a third party (Booking.com or Expedia), or another partner of Hotel Jansen?

Please contact them directly to manage your cancellation or modification.

2. How do I modify my reservation?

We deal with modifications on a case-by-case basis.

E-mail family@hoteljansen.nl with your request.

3. I'm cancelling after check-in and I only have up to 14 nights left of my reservation after the new check-out date. Do I receive a refund?

All remaining nights are non-refundable, charged as cancellation fee. .

4. I'm cancelling after check-in and I have 14 or more nights left of my reservation after the new check-out date. Do I receive a refund?

We will charge the next 14 nights from your new check-out date as a cancellation fee. All other nights are refundable.