



## HOTEL JANSEN HOUSE RULES

Even though we encourage everyone to do as they please, staying at Hotel Jansen comes with rules and responsibilities. Just like home, although the family is slightly bigger, and the rules may be a little stricter.

We are an easy going, laid-back crowd, but don't mistake our niceness for weakness. We know from experience that 99% of the times people respect the house rules and the atmosphere is great; however unfortunate incidents sometimes do happen. So, we are super strict when you do misbehave. We want Hotel Jansen to be a safe and comfortable place for everybody. That's why we will tackle issues and incidents promptly and with immediate consequences.

### THE RULES

#### RESPECT STAFF AND FELLOW RESIDENTS

Respect all members of staff and your fellow residents. We have a zero-tolerance approach to intimidation or violence against any of our staff or guests.

#### NOISE & PARTIES

For the Clubrooms and outside of the hotel there is a strict no noise policy after 10.00 pm from Sunday to Thursday and after 11.00 pm on Fridays and Saturdays. Violating this rule will lead to an immediate fine of €100. In case this happens again, we will terminate the contract immediately.

Complaints about noise or parties can be directed to hotel staff at Café Jansen or via [booking@hoteljansen.nl](mailto:booking@hoteljansen.nl). In case the hotel staff is not on the premises and the situation requires immediate action, the Security Company (Schinkel ONLY) can be reached at +31 2975 81583. They will come to identify who is responsible for violating the rules and restore order.

#### VANDALISM

Anybody who vandalizes the property of Hotel Jansen in any way, shape or form will be charged with an initial fine of €500 + labour and replacement costs. Depending on the severity of the vandalism, it may be left to the hotel staff how to proceed, but in extreme cases we will be forced to contact the authorities. Your contract will be terminated immediately without a refund.

#### EMERGENCY EXITS

Emergency routes and exits should always remain clear. It is not allowed to store any personal items or belongings in the stairways or corridors. Anyone who blocks the stairways and exit points will receive an immediate fine of €100,00. In this happens again, we will terminate the contract immediately.

Use of emergency exit doors will cause the alarm to go off and is strictly prohibited in non-emergency situations. Violating this rule will lead to an immediate fine of €100,00. In case this happens again, we will terminate the contract immediately.

## **SMOKING**

If any member of our team discovers that you are or have been smoking/vaping in the building (that includes your room), there will be an immediate termination of your contract and a fee of €500,00.

Next to the above, the guest shall be held fully responsible and financially liable for any and all costs, losses, or expenses resulting from or connected to the incident. This includes, but is not limited to, fees charged by third parties such as security companies, fire brigades, emergency services, or other authorities; costs for repairs or replacement of damaged property; administrative and handling costs; and personnel-related expenses, including hourly wages, overtime, and any additional staffing required as a result of the incident.

## **SMOKE DETECTORS**

Hotel Jansen assumes no responsibility for the costs of fire alarms set off by candles, illegal smoking, or willfull manipulation of smoke detectors. An immediate fine of €500, - will follow, and all costs are charged directly to you. Manipulating or obstructing a smoke detector will lead to immediate termination of your contract.

## **DRUGS & WEAPONS**

Bringing, using and/or selling illegal substances, drugs (including the use of soft drugs like marijuana, hash, and any other legalized substances) and weapons in the hotel is strictly forbidden and will lead to immediate termination of your contract and possible notification to the proper authorities.

## **CLEANING & TRASH**

You are responsible for cleaning your own room and throwing away your own trash. Please separate paper, glass, and general waste in the right containers in the courtyard. Leaving garbage bags in the ClubRoom or outside the garbage containers will lead to an official warning. Cleaning after yourself in the Club Room kitchen is expected of every resident. Not doing also leads to a fine.

## **CLUBROOM**

You and the other residents using your kitchen are obliged to keep the kitchen tidy and to maintain a normal level of hygiene. Even though we clean the Clubroom every day, doing your dishes and cleaning up after you is not part of the deal. We clean the surfaces of the tables, cupboards, appliances and the floors.

By following these basic rules, the kitchen will remain a place you want to be: If you dirty it, then clean it. It's about respecting the other tenants. If you don't, we will throw away both dirty dishes and food that is lying around on the kitchen bench and table.

The fridge is not a museum. We know how it works: slowly but gradually fridges become a mess. Use by date products start to expire and take up unnecessary space. Please, keep the fridges tidy and clean. And leave room for the other tenants.

Be smart about your waste. We care about recycling, please separate your garbage in the right waste bins. And please: dispose of the garbage when the bags are full.

Violating the kitchen rules leads to an immediate fine of €100. Depending on the case, we will terminate the contract immediately.